



Bellway



Croudace
HOMES.CO.UK



Dear Sir/Madam,

In conjunction with Bellway Homes, Croudace Homes, Marden Homes and Home Group, Transport Planning Associates are co-ordinating a Travel Plan at the Channels development, which will look to promote sustainable transport for residents of the development. As part of the Travel Plan, we are required to carry out a survey to understand existing travel patterns and possibly assist with travel initiatives that can be introduced in the future.

By encouraging more walking, cycling, car-sharing and public transport use among residents we are hoping to reduce the number of drive-alone journeys generated. This will also help to create a sustainable, vibrant local community and promote healthy lifestyles.

This travel survey is designed to help us better understand your travel patterns, needs, and how we may be able to assist with your travel requirements.

It will take about 15 minutes to complete, and all responses will be treated confidentially.

The findings of the survey will be reviewed and will feed into the Travel Plan for the development. We hope this will help identify any common travel issues and ensure you have a variety of travel modes to choose from, as well as all the support you require to choose the ones which are most convenient for you.

To make sure your needs are considered, it is important that you take part in the survey.

Your comments and views are important to us, so completion of the survey is crucial.

To say thank you for participating, all completed surveys will be entered into a prize draw to win a £50 Shopping voucher at Amazon.

We welcome your feedback and assure you that your answers will be kept confidential.

We will be carrying out, door-to-door surveys next week however, if you would prefer not to be interviewed in this way, please complete the survey online via the QR code below, providing the first line of your address. This will enable our survey team to remove you from the door-to-door service.

PLEASE SCAN THE QR CODE BELOW TO PARTICIPATE

(Just use your Camera Phone to Scan the QR Code and it will take you directly to the survey)





CHANNELS TRAVEL PLAN QUESTIONNAIRE - June 2023

WE HAVE BEEN COMMISSIONED BY BELLWAY HOMES, CROUDACE HOMES, MARDEN HOMES AND HOME GROUP TO CARRY OUT A CUSTOMER SURVEY TO BETTER UNDERSTAND AND GAIN INFORMATION ON RESIDENTIAL TRAVEL PATTERNS. THIS INFORMATION WILL BE USED TO LOOK TO IMPROVE SUSTAINABLE TRAVEL OPPORTUNITIES IN THE DEVELOPMENT. YOUR TIME AND FEEDBACK IS VERY MUCH APPRECIATED.

(All information provided will be kept confidential and not shared with anyone other than for the use of the residential Travel Plan and no personal information will be disclosed).

1. As a thank you for taking the time to complete this survey you can enter the prize draw to win a £50 Amazon Voucher. If you would like to enter please leave your details below:

Name	<input type="text"/>
First line of your Address	<input type="text"/>
Email Address	<input type="text"/>
Phone Number	<input type="text"/>

2. Are you aware of the Travel Plan for Channels?

- Yes No

3. Have you received a Travel Pack upon occupation of your new home at Channels?

- Yes No

4. Have you received bus codes to obtain a season ticket for one year's free bus travel upon occupation of your new home at Channels? (If Yes, how many free season bus tickets have you obtained?)

- | | |
|------------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> 1 bus ticket |
| <input type="checkbox"/> No | <input type="checkbox"/> 2 bus tickets |

5. Do you know which homebuilder constructed your home?

- Bellway Homes Home Group Croudace Homes Marden Homes Not Sure

6. How many people live at your property?

- 1 2 3 4 5 6 7 8+

7. How many cars/vans are owned by household members?

- 1
 2
 3
 4
 5
 6
 7
 8+

8. How many bicycles are owned by adult household members (16+ years old)?

- 1
 2
 3
 4
 5
 6
 7
 8+

9. How do you most frequently travel to and from your home for the following activities?

(Please tick the mode of travel that you use most often in the tables below)

(Please complete for up to 3 adults (16+ years) in your household (if applicable))

ADULT 1

	WALK	CYCLE	BUS	RAIL	CAR/VAN DRIVER	CAR/VAN PASSENGER	Other
JOURNEYS TO WORK	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO SHOPPING	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO EDUCATION	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO LEISURE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO HEALTH SERVICES	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (If other, please specify mode of each journey type)

10. How do you most frequently travel to and from your home for the following activities?

(Please tick the mode of travel that you use most often in the tables below)

(Please complete for up to 3 adults (16+ years) in your household (if applicable))

ADULT 2

	WALK	CYCLE	BUS	RAIL	CAR/VAN DRIVER	CAR/VAN PASSENGER	Other
JOURNEYS TO WORK	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO SHOPPING	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO EDUCATION	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO LEISURE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO HEALTH SERVICES	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (If other, please specify mode of each journey type)

11. How do you most frequently travel to and from your home for the following activities?
 (Please tick the mode of travel that you use most often in the tables below)
 (Please complete for up to 3 adults (16+ years) in your household (if applicable))

ADULT 3

	WALK	CYCLE	BUS	RAIL	CAR/VAN DRIVER	CAR/VAN PASSENGER	Other
JOURNEYS TO WORK	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO SHOPPING	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO EDUCATION	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO LEISURE	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
JOURNEYS TO HEALTH SERVICES	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (If other, please specify mode of each journey type)

12. To help Channels encourage more of its residents to use sustainable transport and to reduce the number of single occupancy car journeys, please indicate your thoughts on the following ideas in the table below

	VERY USEFUL	FAIRLY USEFUL	NOT VERY USEFUL	NOT USEFUL AT ALL
HELP FINDING CAR SHARE PARTNERS WHO HAVE SIMILAR TRAVEL/WORK PATTERNS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A CHANNELS SITE CAR CLUB	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CYCLE TRAINING SESSIONS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CYCLE MAINTENANCE WORKSHOPS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CYCLE BUDDIES	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
SUBSIDISED/DISCOUNTED TICKETS FOR PUBLIC TRANSPORT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
WALKING BUDDIES	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. Please indicate any of your own thoughts or ideas here, and any additional comments you wish to make in relation to transport/travel within the local area: